

CostFlex Systems, Inc.

21st Annual User Group Conference

Working Agenda

April 27nd—29th, 2022

Fort Walton Beach, Florida

Wednesday April 27

- 8:00 a.m. — 11:00 a.m.** **Reserved Training / Hands-On with Client Data**
Contact the CostFlex Support Team to reserve a training slot.
- 11:00 a.m. — 1:00 p.m.** **Registration**
CostFlex Staff will be on hand to assist with registration and deliver the conference goody bags before the starting sessions.
- 1:00 p.m.** **Healthcare 101— How the US healthcare system operates**
Understanding the environment can help finance professionals better understand the need and uses of cost accounting and decision support data to better serve their organization.
- 2:00 p.m.** **Cost Accounting 101**
A cost accountant with decades of experience will be training on the basic theories and methods of cost accounting in the Healthcare market and how these are implemented in the CostFlex software.
- 3:00 p.m.** **Payor Contracting 101**
An experienced contract modeler will be going over the basics of how hospitals get reimbursed from payors, how to read and understand insurance contracts and how to start modeling them in the CostFlex software.
- 4:00 p.m.** **Auditing Data**
When management teams make tough decisions with the use of DSS data from CostFlex, It's typical that a confidence in the numbers is provided. CostFlex Support members will guide the group through financial auditing and balancing methods that have been in use for decades with DSS finance veterans.
- 5:00 p.m.** **Conference Ends for Day**
- 6:00 p.m. — 8:00 p.m.** **Reception (with Registration for late arrivals)**
The first of many networking opportunities where the members of your User Group and the CostFlex team members will share hors d'oeuvres and conversations at the Tavern on the Island. Another great opportunity to bring your organization's questions and needs to the table for group discussions.

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Thursday April 28

8:00 a.m. **Keynote Speaker**

9:00 a.m. — 11:00 a.m. **New Features**

The CostFlex product development team makes hundreds of useful enhancements to the Total Cost Accounting product suite each year. They will be documented, provided to the attending clients to bring home, and reviewed together in this session to answer any questions and provide demonstrations of the current product updates. The following core module concentrations will be reviewed together:

- a. **Monthly Procedure Level Cost Accounting**
- b. **Patient & Service Line Costing and Reporting**
- c. **Payer Contract Analyzer Module**
- d. **SQL Data Warehouse and Reporting**
- e. **Dashboards**

11:00 a.m. **Share the Knowledge—Client Success Stories**

The CostFlex client base reaches from Hawaii to the Caribbean. Your fellow User Group members will be asked to share success stories and ‘how they did it’ with the group to help everyone maximize their effective use of financial decision support data

12:00 p.m. — 3:00 p.m. **Lunch—Free Time**

There are countless local restaurant options available in walking distance from the venue and plenty of peaceful spots to catch up on some work with a view!

3:00 p.m. — 5:00 p.m. **Client Networking Session**

After a day of learning, CostFlex will provide another opportunity to network with peers and ask questions of the CostFlex staff members.

7:00 p.m. **Dinner at a local restaurant**

Please join us for dinner in a true beachfront environment. Invite your guest (s) to join you and enjoy local seafood from the Gulf of Mexico (other entrée choices are available). Don't miss out on great food and a wonderful atmosphere!



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Friday April 29

8:00 a.m.

Clinic Costing

CostFlex has seen a significant increase in clients needing to determine and report cost accounting data for their clinic business. Our experienced team members will share what you need to know to bring this capability home to your organization. Demonstrations on multi-entity reporting included.

9:00 a.m.

Benchmarking

CostFlex will demonstrate the latest tools needed to accurately compare and report the profitability and utilizations of physicians, departments, clinics, facilities and more. Trending with dashboard visualizations for upper management will be included.

10:00 a.m.

Analytics

This session will explore the importance of your organization's use of powerful analytics to organize and explore big data. While most agree that effective analytics will drastically improve management decision making, other valuable ROI's come in the form of reductions in operations costs by uncovering best practices and through streamlining profitable service line delivery. The CostFlex team will demonstrate the currently available analytics tools as well as answering client questions about possible use.

11:00 a.m.

Future of Healthcare / Roundtable Discussion

As the 22nd Annual User Group Conference winds down, the CostFlex staff have traditionally brought the whole group to the table to discuss the direction of product development, what everyone has on their product wish list, and more. It's an open discussion and historically brings it all together for a unified focus.

12:00 p.m.

Dismissed

The local airport is a short ride from the hotel to allow early afternoon departures home. For those clients wishing to remain for additional training or to enjoy Fort Walton Beach with family, inquire for hotel discounts and reservations for one-on-one CostFlex staff training.

1:00 p.m. — 5:00 p.m.

Reserved Training / Hands-On with Client Data

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